

WE ASK YOU INCLUDE THIS FORM IN YOUR RETURN PACKAGE

TULLIOZEPPONI

If you are not satisfied of your purchase you can return it and ask for refund within 30 days. When the product will arrived at our warehouse, it will be examined.

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## RETURN INSTRUCTIONS

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|---|------------------------|---|
| 1 | COMPLETE THE FORM      | Complete the return form below.   |
| 2 | CONTACT US             | CONTACT US:<br><br>TELEPHONE: 055 649 9228<br><br>E-MAIL: <a href="mailto:info@tulliozepponi.com">info@tulliozepponi.com</a>  |
| 3 | RECEIVED E MAIL        | An e mail with the instructions will be sent to you once we had received your request.  |
| 4 | SHIPPING INSTRUCTIONS: | For online purchases, Tullio Zepponi will refund the purchase price of merchandise returned in its original condition and if accompanied by this form and a return prepaid form attached on the package, making sure both the address and the code are clear. Ship it for free from a post office and conserve your shipping receive. |

We refund you the total amount within 14 working days.

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# RETURN FORM

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ORDER NUMBER.....

QUANTITY	ARTICLE NUMBER	RETURN'S REASON	OTHER REASONS

## RETURN'S REASON

1. Merchandise was damaged throughout the transport.
2. The product is incorrect. I had order another article.
3. It doesn't satisfied me.
4. I don't like the color.
5. The product is defective.
6. I've made the same purchase.
7. It was a present but I don't like it.

8. The order was sent two times.
9. I intend to use the right of withdrawal within 14 days from goods' receipt.
10. Different reason. Specify.

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Surname:.....  
Telephone:.....  
E-Mail:.....

## COSTUMER CARE SERVICE

Our Client Assistance team is available by phone from 9 am to 17.30 pm,  
Monday through Friday.

Via Scolivigne, 56 - 50012 Grassina, Bagno a Ripoli (FI)  
P.I. 03225520489 - Rea number: FI 342466 - Company discount  
€15.000,00 - info@tulliozepponi.com